



November 16, 2017

## NOTICE TO ALL REGISTERED ACCOUNT HOLDERS

### Re: I-CAR Course Change

I-CAR has introduced the following course change, which has also resulted in a delivery format change:

- **CYC01 – Overview of Cycle Time Improvements for the Collision Repair Process** (online) has been discontinued.
- **GE001L01 – Understanding Cycle Time Process** has taken its place. This course is live only and is required for shops to obtain Gold Class recognition. This course is identified as part of the Estimator training path within the four required roles to become an I-CAR Gold Class repair facility.

Individuals who have previously taken CYC01 will automatically be given credit for GE001L01.

We are offering GE001L01 – Understanding Cycle Time Process on the following dates/locations:

- Tuesday, November 21 MPI – Brandon Service Centre  
731-1st Street  
Brandon, MB
- Tuesday, November 28 MPI – Physical Damage Centre  
1981 Plessis Road  
Winnipeg, MB

We encourage you to take this opportunity to enroll any staff that requires this training course. Please remember that in order for your repair facility to achieve I-CAR's Gold Class designation, your designated key role technicians need to achieve their Platinum status. Therefore, it is beneficial for your shop to send your key role technicians first before sending other staff.

Please visit [i-car.ca/training/calendar](http://i-car.ca/training/calendar) to register.